

# Introducing WhatsApp self-service

Use **WhatsApp** to access your information, manage your portfolio and make changes to your profile where ever you are.



## How it works

- 1 Add Sanlam as a contact on your phone using **0860 726 526** or scan the **QR code**
- 2 **Open WhatsApp** and find the contact you added
- 3 Say **“hi”** to start the chat
- 4 Follow the prompts to complete your request



## What you can do

- 1 Update your contact information
- 2 Receive your tax certificate
- 3 Receive your benefits and values statements
- 4 Request a form
- 5 Receive claim information



## Important

For further enquiries, please contact our **Client Care Centre** on **0860 726 526** or go to <https://sanlam.co.za> to register/log into **Sanlam Secure Services**



Your privacy is important to Sanlam and your personal information is dealt with in terms of the Sanlam Privacy Policy. All personal information, which is provided by you, will not be shared in any manner, unless you consent to it. Sanlam is committed to keeping your personal information confidential.